



Detroit Wayne Integrated Health Network

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To: Clinically Responsible Service Provider (CRSP)
From: Melissa Moody (Vice President of Clinical Operations)
CC: April Siebert (Director of Quality Improvement)
Re: IPOS Template Updates
Date: August 14, 2024

Detroit Wayne Integrated Health Network (DWIHN) has made crucial updates to the standardized Individual Plan of Service (IPOS) based on feedback from the Michigan Department of Health and Human Services. These updates are designed to ensure that the plan clearly identifies the supports and services provided to support member goals and objectives, and to facilitate compliance with regulatory documentation requirements.

It is mandatory for CRSP providers to contact their PCE PM to incorporate these updates into their PCE system by September 30, 2024.

A summary of changes made to the IPOS template includes that follows:

- The addition of a text box has been added to document the rationale for completing the pre-plan and PCP meeting on the same day.
- A yes/no statement about being informed of services and providers available.
- Revisions were made to the language and questions within the HCBS section.
- A section was added to document the amount, scope, and frequency of services to support a goal / objective.

For a more detailed review of the updates, please attend the next Quality Operations Technical Assistance Workgroup on September 25, 2024. Your engagement in this process is vital to ensuring the best possible services for our members.

Thank you for your attention to this matter.

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